





Welcome

Put together a stylish and relaxing haven with nature's purest botanical and marine elements and attentive service and you have the**spa** at Cadbury House. An intimate spa located in the English countryside with breath taking views of the English Channel and beyond.

From the moment you arrive at the**spa** to the moment you depart, you are guaranteed to receive a warm and friendly service from our professional spa team.

Whether you are joining us for one treatment, a day, or a weekend of indulgence, let us take you on a sensory journey you will never forget. Enjoy some me time, bring a partner, a friend or a group of friends. We look forward to welcoming you soon.



Our Product Range

Pevonia

Pevonia's natural and organic philosophy makes them market leaders offering a revolutionary range of products and treatments containing the most potent and effective natural source ingredients within technologically advanced formulae.

ELEMIS

ELEMIS is the leading luxury British spa and skincare brand favoured by as many as 6.5 million spa-goers per year. The successful combination of natural active ingredients with cutting-edge technology has enabled ELEMIS to bring to market some of the most influential anti-ageing products and professional spa-therapies the beauty industry has ever seen.

Jessica

Jessica is a pioneer in the professional nail care industry as she was the first to recognise that like skin and hair, all nails are not alike. Jessica's unique nail care philosophy is behind each and every product in her extensive range. With crème, glitter and pearl finishes across more than 190 shades, you'd be forgiven for falling for Jessica custom colours at first sight.

Moroccanoil

Moroccanoil® have a passion for empowering beautiful transformations. They started with the original Moroccanoil Treatment which revolutionised the haircare industry. Their antioxidant infused, nutrient rich, innovative formulas are unmatched and provide dramatic results. That is why salon-exclusive Moroccanoil is preferred by professionals and consumers alike.

Outback Organics

Outback organics are proud and passionate about what they do and believe the care and attention they put into every detail of their brand makes them the success they are. Outback organics is a family run business located in the heart of the Somerset countryside. Fusing the latest in cosmetic ingredients with innovative natural extracts from the coastline, forests and bush lands of Australia, the outback organics range has been developed to offer spas, salons, beauty therapists and clients a choice of effective, botanical skin care solutions with an Aussie twist.

PHD Safewax System

Share your secret not your wax. PHD applicators have a gate mechanism to prevent wax from re-entering the tube and are disposed of after each treatment so you'll never share your wax. As well as being hygienic, the PHD system also offers a professional, quick and easy wax, with a less painful hair removal for the client.

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antioxidant infused, nutrient rich, innovative formulas

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Our Spaces

Allow thespa's body and beauty therapies, mind and body balancing remedies and water and thermal experiences to slow you down for that all important 'me' time.

Thermal Suite

Our thermal suite offers a complete sensory journey, from uplifting wet and dry thermal rooms, luxurious pool, showers and ice cold drench. theclub's executive changing rooms feature large lockers, swimsuit dryers, changing areas and showers.

Treatment Room and Relaxation Area

Our 5 luxury spacious treatment rooms are kitted out to the max – think soothing hues, comfy beds and relaxing sounds. Treat yourself to a treatment today and see what all the fuss is about. During a spa day you will also have the chance to relax in our adult only relaxation area with heated floors, comfy beds and hanging pods. An added extra for those sunny days or equally chilly days, spa guests get to immerse themselves in the warmth of the outside hot tub as well as enjoying the breathtaking views, make use out of the sun deck whilst catching some rays.

Gym & Group Exercise Classes

theclubandspa Bristol offers an unprecedented gym experience. From the quality of our machines to the cleanliness of our facilities, we provide the ideal work out environment.

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An added extra for those sunny days or equally chilly days, spa guests get to immerse themselves in the warmth of the outside hot tub as well as enjoying the breathtaking views.

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Relax outdoors...



... or indoors





Day spa

A spa day at the**clubandspa** Bristol is the ultimate in relaxation. You will be provided with a robe, towel and a locker for the day. You are then free to enjoy all the facilities of the**clubandspa**. Your day will also include a delicious lunch.

Spa Welcome

£43pp

For those who just enjoy using the**clubandspa** or those who choose to tailor their own package, your day will include towel, robe and a locker and lunch. Receive 10% off any additional treatments booked.

Spa Duo Day

Treatment time 75 minutes

£220 for two

Enjoy quality time out together. You will receive a Pevonia Moor Mud back ritual and a Pevonia Reviver Facial.

Total Bliss Day

Treatment time 50 minutes

£100pp

This total bliss day consists a back neck and shoulder massage & booster facial. A light lunch and full use of the**spa** facilities. Blended aromatherapy oils are used to create a deep sense of relaxation complete with a personalised ELEMIS booster facial.

Float Away

Treatment time 50 minutes

£90pp

The float away day consists of a light lunch, full use of the**spa** facilities and a traditional full body massage. Based on traditional Swedish techniques, this treatment is designed to relax, warm and ease the mind and muscles.

Twilight Spa

Treatment time 25 minutes £52pp

Don't have time for a full day? Then why not take advantage of our evening spa session from 4pm until 9pm. Perfect for a relaxing treat after a hard day at work. Includes full access to our health **clubandspa** facilities with a back neck and shoulder massage. This package is not available on weekends.

*lunch not included

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**perfect for a relaxing treat
after a hard day at work**

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Group Collection

The perfect location for your hen party, birthday party, corporate day or just a day out together. For groups of six or more, the birthday girl or hen will receive a gift from **thespa**. You will also receive a complimentary glass of bubbly with lunch and your table decorated. All group packages include full use of **theclubandspa** facilities, lunch and robe & towel hire.

Silver package

£70pp

25 minute treatment with a choice of:

- Back, Neck and Shoulder Massage
- Pevonia Silky Skin Body Scrub
- Le Remedie Hand Treatment – facial for the hands with heated mitts
- Zenspa foot treatment

Gold package

£80pp

40 minute treatment with a choice of:

- ELEMIS Frangipani Salt Scrub
- ELEMIS Booster Facial
- Express Manicure
- Express Pedicure

Platinum package

£90pp

50 minute treatment with a choice of:

- Full body Massage
- Pevonia Prescriptive Facial
- Prescriptive Manicure
- Prescriptive Pedicure

Having your hen do on a weekday? Then why not take advantage of **thespa**'s exclusive 'Bride goes free' offer. Book a hen do or birthday between Monday-Thursday for a minimum of 6 guests on the groups collection and receive the cheapest package free.

Please inform **thespa** at the time of booking of any medical conditions that may affect your treatment.



Spa Break Collection

Extend your pamper session to a Spa Break here at DoubleTree by Hilton Cadbury House. All of our Luxury Spa Break Packages include full use of the [club](#) and [spa](#) facilities plus overnight accommodation in the hotel.

One Night Marco Retreat Package

Midweek – £125pp
Saturday – £137.50pp
Sunday – £117.50pp

Based on two sharing the package consists of:

- One night stay in the hotel including breakfast
- 2 course meal in Marco Pierre White Restaurant
- Spa day including a Back, Neck & Shoulder Massage

Two Night Marco Retreat Package

Midweek – £215pp
Saturday – £260pp
Sunday – £199pp

Based on two sharing the package consists of:

- Two nights stay in the hotel including breakfast
- 2 course meal both evenings in Marco Pierre White Restaurant
- Spa day including a Back, Neck & Shoulder Massage and Reviver Facial

Overnight Indulgent Package

Midweek – £230pp
Saturday – £260pp
Sunday – £222.50pp

Based on two sharing the package consists of:

- One night stay in a deluxe room in the hotel including breakfast
- 2 course meal in Marco Pierre White Restaurant with Champagne during dinner
- ELEMIS Frangipani Body Wrap
- Traditional Full Body Massage

Please inform the [spa](#) at the time of booking of any medical conditions that may affect your treatment.

Pevonia Facials

Reviver Facial

30 minutes £42

This mini facial is ideal for those on the go. The skin is cleansed, exfoliated, massaged and a mask is applied followed by a veil of light moisturiser.

Prescriptive Facial

55 minutes £68

Feel safe in the hands of your Therapist. This full thorough facial is specialised and tailored to treat your individual skin needs.

Plantomer Facial

60 minutes £73

This refreshing soft lift-off mask combines the hydrating benefits of seaweed with the natural healer Propolis. Perfect for Sensitive, Eczema, Psoriasis, Men's Hormonal Breakouts and Pregnant Women.

RS2 Facial

60 minutes £73

This facial is relief for clients who are suffering from severe Sensitivity, Rosacea or Acne Rosacea. Including ingredients such as Rose, Green Tea and Liquorice to calm and soothe this Vascular Skin. This Thermal Clay Mask works on vaso-dilating and vaso-constricting the skin.

Anti-Free Radicals

60 minutes £73

This effective clay thermal mask first warms, encouraging the absorption of vitamins into your skin, then cools to seal the rejuvenating benefits. Micro-emulsified Vitamins A and E maximise your skin's protection against free-radicals and premature ageing. Your complexion feels velvety-smooth and deeply hydrated with improved texture and refined pores. Excellent for dry, dehydrated skin.

Lumafirm Lift and Glow Facial

60 minutes £80

Seeking a treatment with amazing instant results? Look no further, our Lumafirm Facial will Lighten, Brighten, Firm and Tighten the skin. Perfect for special occasions, a night out or sun damaged skin.

Professionally prescribed facials

Please ensure to request a 15 minute therapist consultation upon booking.

Additions

LumaFirm Eye Contour

30 minutes £30 / facial addition £15

This phenomenal treatment instantly repairs your delicate eye area as it reduces puffiness and dark circles as well as having an amazing lift action. Take your eyes back in time as they firm, lift, brighten and smooth wrinkles around the eyes

De-stress Eye Puffiness

30 minutes £30 / facial addition £15

This refreshing eye treatment uses Ginko Biloba to stimulate the lymphatic system and drain away excess fluid around the eyes thus reducing puffiness. Vitamin C also works on lightening and brightening around the delicate eye area.

De-stress Eye Wrinkles

30 minutes £30 / facial addition £15

A 100% freeze dried collagen treatment to repair the delicate eye contour. Hydrates and plumps the skin reducing the appearance of fine lines and wrinkles.

*please inform thespa at time of booking of any medical conditions that may affect your treatment.

pevonia

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ELEMIS Facials

Booster Facial

30 minutes £38

Perfect for a lunch time or early evening 'quick fix', these facials are uniquely designed for maximum results in minimum time. Add on your beauty essentials such as a manicure or eyebrow shape for the complete package.

Pro-Collagen Age Defy

60 minutes £75

Clinically proven to reduce the number of wrinkles by up to 94% and improve skin firmness by up to 57% after just one treatment. Specialised lifting massage, combined with proven marine extract, padina pavonica, helps re-energise cell communication and rejuvenate skin.

Superfood Pro-Radiance

60 minutes £68

Rich in Vitamins A and E, Magnesium and Zinc this facial is crafted for a stressed, tired and dull skin. An amino active mask helps to restore lost moisture, detox and pack the skin with powerful energising nutrients. Skin is left smoother and luminously radiant.

Dynamic Resurfacing Precision Peel

60 minutes £68

Peel away the years for smoother, renewed skin. Clinically proven to resurface by up to 75% and increase skin smoothness by up to 32% after just one treatment. Pioneering precision layering of tri-enzyme serums, this unique treatment targets blemishes, uneven skin tone, superficial facial scarring and fine lines.

Pro-definition Lift and Contour

60 minutes £75

Powered by breakthrough technology targeting sagging jowls, cheeks and jawlines, this facial helps restore the architecture of the face. The structure of the skin is boosted through unique deep, muscle toning massage. The skin appears plumper and revitalised, creating a profoundly sculpted, youthful effect.

ELEMIS Biotec

A unique fusion of technology and touch.

Delivered in 60 minutes, each BIOTEC facial combines a unique high-potency activator and specially designed ELEMIS Skin Lift Touch. Using the power of hands-on therapy, the Skin Lift Touch softens and prepares the skin. Significantly improving skin function, it enables it to convert energy from each technology and "receive" the actives more effectively, whilst re-balancing the skin's micro-flora.

Line Eraser Facial £80

The ultimate wrinkle-smoothing facial to rejuvenate ageing skin.

Firm-a-Lift Facial £80

Super-lift facial to help firm and tighten cheeks, neck and jaw line

Skin Resurfacer Facial £70

Revolutionary resurfacing facial to even skin tone, reduce blemish marks and smooth fine lines.

Radiance Renew Facial £70

Radiance-boosting, bio-electric facial to energise tired, dull and stressed skin.

Anti-Pigment Brightener £70

Improves uneven skin tone, discolouration and age spots.

Blemish Control Facial £65

Deep cleansing, light therapy facial to visibly clear and re-balance oily, blemish prone skin.

Sensitive Skin Soothing Facial £65

De-sensitising anti-redness facial, to soothe and calm delicate skin

Super-Charge Facial for Men £65

High performance facial for men to de-grease, de-age and calm stressed, dehydrated skin

ELEMIS

DEFINED BY NATURE, LED BY SCIENCE

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Massage Collection

Target Massage

25 minutes £40 / 50 minutes £65

Tailored to suit your needs this massage is based on traditional Swedish techniques and will soothe stiffness and relieve tension in aching muscles.

Upgrade to aromatherapy for an additional £5

A therapeutic massage for complete relaxation using a blend of the highest quality essential oils.

ELEMIS Poultice Powered Muscle Release

60 minutes £75

Sore, aching muscles are worked away with this invigorating and deeply releasing treatment. Each area of tension is specifically targeted with the amber and quartz poultice to dissolve knots and ease tensions. Completed with a restorative facial massage, tension is dissolved.

ELEMIS Freestyle Deep Tissue Massage

60 minutes £72 / 30 minutes £48

Deep rhythmic pressure massage. Alleviate stress, ease aching muscles and revive the senses with this powerful, customised massage. Dynamic blends of essential oils are prescribed to target individual needs and reduce specific stress and muscle tension.

Stress-a-way: wind down and release the tension of the day.

Spirit reviver: a powerful surge to invigorate and recharge.

Muscle melt: relax and re-energise a tired and aching body.

Chakra balancing: reconnect your mind, body and soul.

Recommended: 1 treatment per week.

ELEMIS Deeper Than Deep Hot Stone Massage

60 minutes £75

Ward basalt stones to melt away tension. Therapeutic heat is slowly released into the belly of the muscle for a completely new body experience. Small stones are placed on key energy points, whilst luxuriously warmed oils are massaged deeply into the body for maximum relaxation.

Recommended: 1 treatment every 2 weeks.

ELEMIS Face and Body Sensation

60 minutes £75

The perfect duo when time is of the essence A sensational massage, combined with an anti-ageing booster facial. Choose from the re-energising, ice-cool thermal massage or the tranquillity thermal soothing massage, whilst your facial helps smooth wrinkles and restore youthful radiance.

Upgrade to a 30 minute Biotec facial for an additional £10.



Body Scrubs & Wraps

ELEMIS Intensely Cleansing Frangipani Salt Scrub

30 minutes £45

Invigorated, cleansed and polished to perfection. A body exfoliation ritual to invigorate and revitalise the body. Fragranced salt will gently slough away dead skin cells encouraging the regeneration of new cells. Whilst you are cocooned in the hydration of coconut oil and frangipani, receive an express facial.

Recommended: 1 treatment every 3 weeks.

Pevonia Silky Skin Body Scrub

25 minutes £38

Gentle and deep-cleansing, Pevonia's Body Polish uses natural jojoba granules to activate the blood circulation without harming the fine capillaries, leaving skin soft, silky and smooth.

ELEMIS Targeted Toning Tightener

90 minutes £135 / 30 minutes £45

A powerful blend of massage and detoxifying clay for targeted toning and tightening on hips, thighs, abdomen, backs and arms. Clinically proven to reduce the appearance of cellulite after just one treatment. *independent clinical trials.

Pevonia Lumafirm Body Lift and Glow

60 minutes £80

Firm, brighten and lighten! Enriched with 26 dynamic ingredients including a combination of anti-ageing extracts: the latest peptides, and an amazing liposonic technology, everybody will look youthful and radiant. This wrap, including massage treatment will leave the skin hydrated, repaired instantly firm and velvety soft.

Pevonia Aromatic Moor Mud Back Ritual

40 minutes £55

A luxurious back treatment incorporating the wonderful results driven Aromatic Moor Mud. As this thermal mud aids muscular tension, escape into a state of deep relaxation as we perform the highly relaxing cocoon movements, followed by a back massage.

Why not indulge yourself in a full body wrap for an extra £15.

ELEMIS Aroma Spa Ocean Wrap

60 minutes £70

Let your thoughts drift away whilst cocooned in a comforting wrap of rich marine algae and detoxifying or muscle relaxing oils. Enjoy a facial massage and de-stressing scalp treatment.

Choose from: Musclease for aching muscles or cellutox to help detoxify.

Pevonia Cellulite and Detox Remedies

60 minutes £75

Detox Seaweed Thalasso: A remarkable treatment for body contouring, this blend of the finest seaweed, harvested of the French coast of Brittany is renowned for its therapeutic properties. This effective treatment detoxifies and re-mineralises dry, depleted skin. As stress and toxins are eliminated, the entire body is replenished with 104 vitamins, minerals and enzymes

Green Coffee: The ultimate answer to effectively treat cellulite. This wrap stimulates your body's ability to break down fat and transform it into energy, increase metabolism and eliminate water retention. 100% pure micronised Green Coffee, polysaccharides and proteins will smooth and enhance the skin's overall texture thus visibly reducing, dimply, cellulite areas.

Holistic

The ancient art of holistic therapy brings benefits to general health and wellbeing. Here at thespa we offer some of the most popular alternative treatments to aid relaxation and create a healthier mind and body.

Indian Head Massage

40 minutes £50

Stimulating yet deeply relaxing massage concentrating on the scalp, neck and upper shoulders. Designed to alleviate stress with pressure points and massage.

Reflexology

40 minutes £45

A treatment that combines ancient and scientific theory that a map of the body is reflected in the feet. By using these reflex points a relaxing and holistic method is used to activate the body's self healing mechanism. Rebalancing your mind, body and soul.

Reiki

55 minutes £45

Developed in Japan in the early 20th Century, Reiki is a natural hands on healing energy that works to re-open your chakras and promotes the body to regenerate itself. Reiki can accelerate healing and balance the emotions leaving you feeling soothed and relaxed.

Hopi Ear Candles

40 minutes £45

This natural therapy is a pleasant and non-invasive method of cleansing the ears. The candle creates a chimney effect which gently draws impurities to the surface easing discomfort of sinuses and compacted wax whilst creating a sense of calm and relaxation.

Pregnancy

Pevonia Time for Mum

90 minutes £105

This treatment is exclusively designed by Pevonia to safety care for mothers-to-be. This carefully selected treatment includes a signature massage with a plantomer facial which is gentle on even the most sensitive skins, as well as hand and foot treatment to relax and pamper.

Jessica Prescriptive Pedicure

55 minutes £46

A luxury foot treatment using Jessica's Zen Spa Collection. Hard skin will be removed, feet and legs will be massaged with deep conditioning creams, your cuticles will be groomed and your toenails will be beautifully shaped and perfectly polished. Enjoy the added benefits of thermal heated booties, excellent for increasing circulation and relieving stiff, painful joints.

Massage Collection

Choose any Swedish massage from our collection that can be tailored to suit your needs.

Traditional Full Body Massage

50 minutes £65

Back, Neck and Shoulder Massage

25 minutes £40

Head, Neck and Shoulder Massage

25 minutes £40

ELEMIS Biotec Sensitive Skin Soothing Facial

60 minutes £65



The Men's Collection

ELEMIS Freestyle Deep Tissue Massage

60 minutes £72 / 30 minutes £48

Deep rhythmic pressure massage.

Alleviate stress, ease aching muscles and revive the senses with this powerful, customised massage. Dynamic blends of essential oils are prescribed to target individual needs and reduce specific stress and muscle tension.

Stress-a-way: wind down and release the tension of the day.

Spirit reviver: a powerful surge to invigorate and recharge.

Muscle melt: relax and re-energise a tired and aching body.

Chakra balancing: reconnect your mind, body and soul.

Recommended: 1 treatment per week.

ELEMIS biotec Super-Charge Facial for Men

60 minutes £65

High performance facial for men to de-grease, de-age and calm a stressed, dehydrated skin.

Recommended: one treatment every 4 weeks.
Courses available.

*non-electrical facial available on request.

Gentleman's Hand and Nail Care

25 minutes £26

Hands are exfoliated to remove dryness and massaged with treatment creams, cuticles are conditioned and groomed and nails are trimmed and shaped.

Executive Footcare for Men

40 minutes £31

A relaxing and grooming foot and leg treatment. Hard skin is removed, feet and legs are massaged with deep conditioning creams leaving them softer and smoother. Cuticles will be made neat and tidy and toenails will be perfectly shaped.



Nail Collection

Jessica Prescriptive Manicure

55 minutes £41

Jessica's Prescriptive Manicure includes exfoliation, cuticle care, massage and the luxurious added benefits of thermal heated mittens for deeper penetration of oils and creams. Nails are beautifully shaped and treated with a prescriptive basecoat before finishing with the perfect polish to take home with you.

Jessica Express Manicure

40 minutes £31

Hands and cuticles are exfoliated, conditioned and moisturised. Cuticles are cared for and nails are beautifully shaped and treated with a prescriptive basecoat, completed by the perfect Phenom polish.

Jessica Express Pedicure

40 minutes £36

Hard skin will be removed, feet will be massaged with deep conditioning creams leaving them softer and smoother, your cuticles will be groomed and your toenails will be beautifully shaped and perfectly polished with Phenom polish.

Jessica Prescriptive Pedicure

55 minutes £46

A luxury foot treatment using Jessica's Zen Spa Collection. Hard skin will be removed, feet and legs will be massaged with deep conditioning creams, your cuticles will be groomed and your toenails will be beautifully shaped and perfectly polished. Enjoy the added benefits of Thermal heated booties, excellent for increasing circulation and relieving stiff, painful joints.

JESSICA GELERATION:

GELERATION Overlay Manicure

45 minutes £38

Includes hand exfoliation, massage, cuticle care & nail shape finished with Jessica's GELEration gel polish.

GELEATION Overlay Pedicure

50 minutes £43

Includes hard skin removal, exfoliation, massage, cuticle care & nail shape finished with GELEation gel polish.

GELEATION File and Polish

25 minutes £29

GELEATION Removal with Nail Tidy

25 minutes £15

Please inform thespa at the time of booking of any medical conditions that may affect your treatment.



Essentials & Tanning

Let us enhance your natural beauty. Whether you are looking for a natural looking tan, luscious lashes or silky smooth skin, our therapist will make you feel at ease whatever your essential treatment is.

Waxing

- Half Leg £22**
- Full Leg £28**
- Classic Bikini £15**
- High Bikini £20**
- Brazilian & Hollywood £28**
- Underarm £15**
- Lip/Chin £10**

Tinting & Shaping

- Eyebrow shape £15**
- Eyebrow tint £14**
- Eyelash tint £18**
- Lash and brow tint £26**

Brows by Mii 40 minutes £32

For every arch, every smile and even the occasional furrow, reveal the true beauty of each expression with brows tailored perfectly to you.

Gents Waxing

- Chest wax £22**
- Back wax £24**

St.Tropez

Full Body Tan £25 / Half Body Tan £15

A bronzed glow all year round! St Tropez spray tanning, applied by a professional, offers a UV free, flawless and natural-looking tan. After just a few minutes you can step back into your clothes. Your sun kissed colour develops over 24 hours to give you the ultimate full body tan.

thespa at Cadbury have perfected the art of spray tanning down to a tee. Using only the best tanning products from St Tropez, thespa at Cadbury are able to give you a streak-free golden glow from head to toe.

NB. Pre and post advice is needed before you book.

thespa etiquette

Booking

thespa can get very busy, so please give as much notice as possible when scheduling your spa days or treatments with us. Our spa reservation team will assist you in planning your spa day. Please call them on 01934 837 231 or email thespa@cadburyhouse.com

Advisory Medical Information

thespa at Cadbury House is an adult facility, for persons aged 16 and over. In order for us to advise you on the correct treatments, please inform us of any pre-existing medical conditions that may affect your treatment options at the time of booking. We advise that the heat and hydrotherapy experiences cannot be used by guests who are pregnant or under medical supervision of any kind.

Arrival Time

To ensure you receive your full treatment benefits, please arrive at thespa reception at least 20 minutes early to check in prior to your appointment. Due to our strict booking system, in the event that you may turn up late for your treatment, we will only be able to offer the

remaining treatment time, but may still charge the full price of the treatments. Please hand in any vouchers that are being used for payment at the time of arrival.

How To Spa

We recommend that you bring swimwear, an additional towel and money to buy drinks and any additional products you may like to purchase. Please bring as few valuables as possible. thespa is not liable for any loss or damage to such items.

Thermal Suite Etiquette

In the interest of hygiene and as courtesy to our other guests please ensure you shower before entering the thermal suite.

Gift Vouchers

Our team will be delighted to assist you in purchasing the perfect gift. Spa gift vouchers can be ordered by telephone, in person or via the website. Gift vouchers are valid for six months from the date of purchase. They are non-refundable and non-transferable. Lost or stolen vouchers cannot be replaced. Vouchers are redeemable against any spa package, treatment or product and cannot be extended or exchanged for cash.

Spa Days Information

For all day spa bookings a 50% deposit will be required when booking, with full payment required five days before the reservation date. For all group reservations we require a non refundable £10 per person deposit, with full payment required 4 weeks before the reservation date.

A valid credit / debit card number will be required at the time of booking to guarantee the reservation until full payment has been taken. Please allow 72 hours for cancellation or rescheduling to avoid a fee of 100% of your service. Where spa days and group packages are booked within the 72 hour cancellation period, we assume there will be no cancellation and you will be expected to pay the full amount.

Spa Treatment Information

All treatments are inclusive of consultation and aftercare. A deposit may be required on treatments over the value of £30. A valid credit / debit card number will be required at the time of booking to guarantee the remaining amount of the reservation until full payment has been taken on the day of treatment. Please allow 48 hours notice for cancellation or rescheduling of treatments to avoid a fee of 100% of your service.

Where treatments are booked within the 48 hours cancellation period, we assume there will be no cancellation and you are expected to be able to attend on the date that you have reserved. Failure to arrive will result in a 100% charge.

Spa Tranquillity

We politely request that you respect other guests and the ethos of thespa, by switching all mobile phones to silent during your visit.

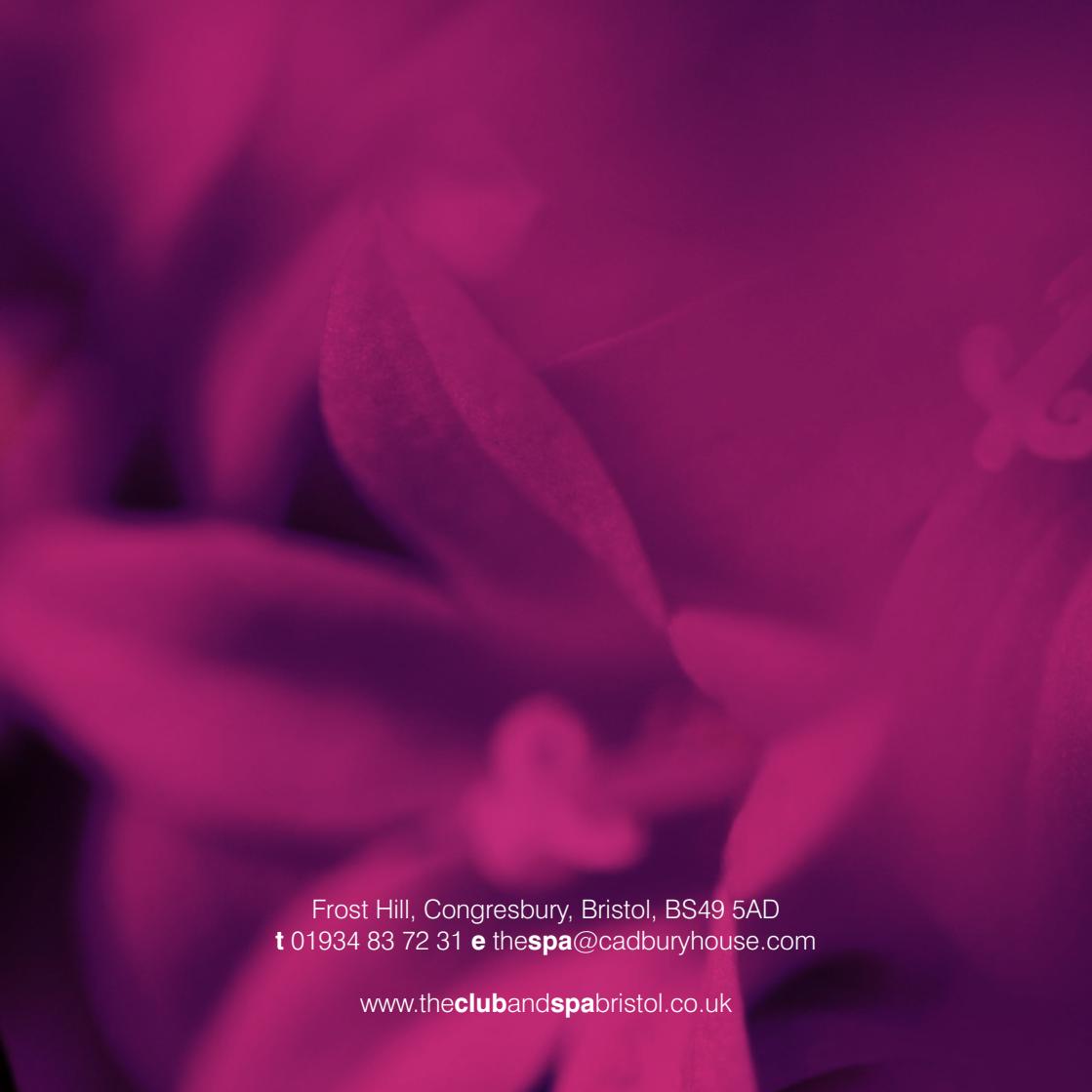
Gratuity

Service charge is not included in your treatments, the best compliment you could give to your therapist is a gratuity, it is customary to give 10% if happy with your treatment.

Parking and Access

There is complimentary parking for spa guests in the grounds.





Frost Hill, Congresbury, Bristol, BS49 5AD
t 01934 83 72 31 **e** thespa@cadburyhouse.com

www.theclubandspabristol.co.uk